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Proposed strategic framework for the period 2012-2013

Part two: biennial programme plan

Programme 27
Safety and security

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Overall orientation

27.1 The purpose of the programme is to enable the safest and most efficient conduct of the programmes and activities of the United Nations system by providing leadership, operational support and oversight of the United Nations security management system, as established by the General Assembly in its resolution 59/276 and subsequent resolutions.

27.2 The overall objectives of the programme are: (a) to enable the effective conduct of United Nations activities by ensuring a coherent, effective and timely response to all security-related threats and other emergencies; (b) to ensure effective risk mitigation through the establishment of a coordinated security threat and risk assessment mechanism within the framework of a common system-wide methodology, in full cooperation with the national authorities of host countries; and (c) to develop high-quality best-practice security policies, standards and operational procedures across the United Nations system, including the appropriate degree of standardization, and to support their implementation and monitor compliance.

27.3 Recognizing that sharing ideas, experiences, opportunities and costs is the only way to reduce our common vulnerability, the Department of Safety and Security will achieve its mission through an integrated and interdependent organizational approach by working closely with the security services of all the United Nations system agencies, funds and programmes, under the umbrella of the Inter-Agency Security Management Network.

27.4 The work of the Department will be implemented under two subprogrammes: security and safety coordination and regional field coordination and support. For the period 2012-2013, the Department will continue to focus on enhancing the coordination of the United Nations security management system; ensuring the implementation of policies and procedures relating to the security and safety of United Nations personnel and their eligible dependants, visitors, delegates and assets; and consolidating, harmonizing and promulgating common policies, standards and operational procedures. The Department will take the lead in coordinating the activities of the United Nations system security and safety network. Measures will also be undertaken to strengthen capacity within the Department to facilitate rapid response to security incidents and emergencies and to enhance crisis management within the United Nations system security and safety network.

Subprogramme 1
Security and safety coordination

Objective of the Organization: To protect staff, delegates, visiting dignitaries and other visitors on the United Nations premises, to prevent damage to United Nations property, to provide safe and secure facilities and to ensure an appropriate emergency response mechanism, 24 hours a day, 7 days a week.

Expected accomplishments of the Secretariat	Indicators of achievement
(a) A safe and secure environment for staff, delegates and visitors at United Nations headquarters locations and regional commissions	(a) (i) Increased percentage of elements of minimum operating security standards achieved at United Nations headquarters locations and regional commissions

	(ii) Decreased number of unauthorized entries to United Nations premises
	(iii) Reduced number of safety related claims received
(b) Enhanced coordination of security arrangements at United Nations headquarters locations and regional commissions	(b) Increased number of personal protection operations coordinated across United Nations headquarters locations and regional commissions
(c) Improved planning and preparedness for emergencies and crisis situations at United Nations headquarters locations and regional commissions	(c) All updates and testing of crisis, evacuation and contingency plans as required by the administrative phase at the duty station are fully complied with at all duty stations

Strategy

27.5 This subprogramme is the responsibility of the Division of Safety and Security Services. The strategy for implementing the subprogramme will focus on ensuring a secure and safe environment by: (a) increasing the level of preparedness for managing crisis and emergency situations; (b) coordinating the standardization of safety and security policies and monitoring their implementation; (c) implementing and complying with headquarters minimum operating security standards; (d) enhancing the coordination of security- and safety-related efforts with the host country authorities; (e) enhancing security awareness among delegations and staff; (f) improving crisis and emergency response efficiency at United Nations headquarters and regional commissions; and (g) increasing the level of professionalism of security and safety personnel through the provision of specialized training on a continuous basis, which will also maximize the use of officers for multiple specialized security functions. Priority will also be given to the enhanced coordination of close-protection operations by striving to continuously enhance the monitoring and coordination of such operations and provide guidance on the close protection of senior United Nations officials and providing the highest standard of technical expertise and assistance with regard to all issues related to personal protection.

Subprogramme 2
Regional field coordination and support

Component 1
Regional field operation coordination

Objective of the Organization: To enhance the safety and security of staff members of the United Nations system, associated personnel, eligible dependants and United Nations programme activities at all duty stations

Expected accomplishments of the Secretariat	Indicators of achievement
(a) Improved safety and security arrangements	(a) (i) Increased percentage of security risk assessments developed by the United Nations and endorsed by the Division of Regional Operations, in full cooperation with the national authorities of host countries
	(ii) Increased percentage of elements of minimum operating security standards achieved at United Nations duty stations
(b) Enhanced preparedness for contingencies, crisis situations and timely response to security incidents	(b) (i) Increased percentage of approved security plans that address known and anticipated security emergencies and crisis events
	(ii) Increased capability to deploy or redeploy field security officers at 24 hours' notice to assist United Nations field offices in the management of crisis situations
	(iii) No more than 6 hours between the time of a reported incident and the time of activation of the Crisis Coordination Centre of the Department of Safety and Security
(c) Enhanced security management system	(c) (i) Increased percentage of safety and security arrangements for United Nations personnel, assets and operations coordinated with host authorities
	(ii) Increased percentage of time spent by security advisers and field security coordination officers of the Department of Safety and Security in support of programme activities in the field outside the capital area

Strategy

27.6 This subprogramme is the responsibility of the Division of Regional Operations. The strategy for implementing the subprogramme will focus on creating conditions to strengthen safety and security arrangements where the United Nations is present by: (a) coordinating safety and security issues among the organizations of the United Nations system; (b) monitoring the implementation of established security and safety policies; (c) developing security requirements for new missions as well as for special, regular and emergency operations; (d) ensuring the timely updating and high quality of all country-level security risk assessments; (e) assisting and monitoring the implementation of the minimum operating security standards at all duty stations and in the security components of peacekeeping operations and humanitarian and other special missions in the field; (f) carrying out situational analyses of the extent of participation of the host country in strengthening United Nations security; (g) updating security and safety modalities and operating procedures, and developing crisis-management response plans, capabilities and procedures; (h) coordinating with the Department of Peacekeeping Operations, the Department of Field Support, the Department of Political Affairs and the Office for the Coordination of Humanitarian Affairs on the planning, implementation and review of safety and security programmes for peacekeeping, humanitarian and other special missions in the field; and (i) strengthening cooperation with the host country regarding the safety and security of staff, facilities and equipment of the United Nations system. Additional efforts will focus on enforcing the accountability and responsibility of designated officials, field security officers and other participants within the framework of the new mechanism of accountability and responsibility in the area of field security for the implementation of the minimum operating security standards at all duty stations of the United Nations system. Efforts will also be made to increase the number of security management teams that undertake joint country planning, as well as the number of United Nations agencies, funds and programmes that include cost considerations in their planning and delivery of programmes.

Component 2
Field support

Objective of the Organization: To increase the safety and security knowledge and skills of multiple clients of the United Nations security management system and to reduce and/or prevent critical-incident stress

Expected accomplishments of the Secretariat	Indicators of achievement
(a) Strengthened capacity of staff of the United Nations system to manage critical-incident stress	(a) (i) No less than 95 per cent of staff and their families in the field receive stress-management training
	(ii) Increased number of counsellors trained in critical-incident stress management in emergency settings
	(iii) No less than 95 per cent level of coverage for United Nations staff requiring emotional first aid and psychological damage control following reported critical incidents

(b) Strengthened capacity of all participants in the United Nations security management system, including designated officials, security management team members, security officers and staff members, through security training	(b) (i) Increased percentage of common security and safety training standards across the United Nations security management system (ii) No less than 90 per cent of staff have completed the "Security awareness for United Nations personnel" learning programme (iii) No less than 90 per cent of personnel deployed in phase I and above duty stations have completed the "Advanced security in the field" learning programme (iv) Increased percentage of designated officials and security management team members undertaking security training to enhance their ability to fulfil their security responsibilities (v) Increased percentage of Department of Safety and Security field security officers attain security certification
(c) Improved capacity to track staff and to provide members of the security management system with relevant security information	(c) (i) Increased percentage of United Nations personnel and eligible dependants can be tracked at any given moment in all United Nations locations worldwide (ii) Increased percentage of United Nations staff members with responsibilities in the security management system have access to the information management tools provided by the Department

Strategy

27.7 This subprogramme is the responsibility of the Field Support Service. The strategy for implementing the subprogramme will focus on creating conditions to minimize security-related incidents by: (a) translating security and critical-incident stress training standards into a coherent training programme for all participants in the United Nations security management system; (b) conducting regional workshops and seminars on security and safety issues as well as stress management; (c) developing and updating related training materials, taking into account gender-specific material; (d) providing counselling services to staff exposed to critical-incident stress, as needed; and (e) developing systems to ensure that all United Nations staff with responsibilities in the security management system have access to the information and tools that they need in order to perform their security functions.

Legislative mandates

General Assembly resolutions and decisions

54/192	Safety and security of humanitarian personnel and protection of United Nations personnel
55/468	Security arrangements at the United Nations Office at Geneva
56/255, sect. VIII	Special subjects relating to the proposed programme budget for the biennium 2002-2003: safety and security of United Nations personnel
56/286	Strengthening the security and safety of United Nations premises
57/567	Inter-organizational security measures: framework for accountability for the United Nations field security management system
59/211	Safety and security of humanitarian personnel and protection of United Nations personnel
59/276, sect. XI	Questions relating to the programme budget for the biennium 2004-2005: strengthened and unified security management system for the United Nations
60/123	Safety and security of humanitarian personnel and protection of United Nations personnel
61/263	Strengthened and unified security management system

Security Council resolutions

1502 (2003)	Safety and security of humanitarian personnel and protection of United Nations and associated personnel